

# *ANNUAL PROGRAMME REPORT*

## *FM14-21*

Czech Republic

CZ-JUSTICE Justice

2023

## A. EXECUTIVE SUMMARY

In 2023, all eight supported projects were in full implementation and at high stage of development. All planned results and outputs of the Programme have been gradually fulfilled with the aim to improve correctional system in the Czech Republic, except for Output 1.2: Training related to alternative sentences carried out. Neither worsened economic situation and inflation nor legislative and procedural changes in the area of justice had major impact on Programme and projects implementation.

Motivation and resocialisation programmes as well as special treatment programmes for drug addicts implemented by both public and non-governmental sector within seven projects were in full swing. So far, more than 1 700 clients entered one of the offered programmes and the planned values of related indicators have been exceeded in almost every project. Four Programme centres established within the pre-defined project and operated by the Probation and Mediation Service became a standard part of the service structure since January 2023.

Significant progress has also been made in the field of training, especially in the framework of the project aimed at creating a common education system. Interest in the training is mainly among prison workers and probation and mediation officers. They also repeatedly express their satisfaction and appreciate the opportunity to better understand the system of operation and work of both services thanks to the establishment of closer personal contacts. In 2023, the number of trained people reached almost 2 000 and the planned value of related indicator has already been exceeded.

Bilateral cooperation remains at high level, as repeatedly reported by all participating entities. Council of Europe in his role of International Partner Organisation took part not only in Cooperation Committee meetings, but also in a Yellow Ribbon Roundtable, which was organised in Prague in November 2023, and via other transversal cooperation with all beneficiary countries.

Likelihood of all Programme risks is rated as low and their risk score value is up to medium low. The risk of delay of bilateral activities and key activities due to the restriction and safety measurements to stop spreading of COVID-19 does not apply anymore as the delay was caught up and all projects were extended until April 2024.

## B. PERFORMANCE

### 1. Programme progress and results

#### Objectives

In 2023, the implementation of the Programme continued in accordance with the plan and all steps and activities focused on achievement of its main objective - **improved correctional system in the Czech Republic**. This fact was repeatedly confirmed by an independent expert in the field of penitentiary and post-penitentiary care, who has participated in the regular on-the-spot monitoring visits of all projects. The challenges that our country faced this year, mainly the deterioration of the economic situation and the high rate of inflation, did not have a major impact on the implementation of the Programme as such. Consolidation of public finances, however, has an impact on the financing of the public administration, including Prison Service, which struggles with a lack of employees and with low competitiveness on the labour market. As far as legislation in the field of justice and prisons is concerned, there have been no fundamental changes that would have a negative effect on improvement of the system.

Work with prisoners and released persons within various treatment programmes was a key activity and the number of involved clients has exceeded the expected values. Four out of five Programme centres finished their pilot operation financed by the Norway grants and became a

standard part of the Probation and Mediation Service structure. The Probation House began to be used to its full extent and full occupancy was achieved. The synergy of individual projects and strengthened co-operation of the project promoters from public and non-profit sectors is apparent.

Ministry of Justice repeatedly reported high interest in the common education mainly of Prison Service workers and probation and mediation officers. We perceive the education of judges and prosecutors as the only really problematic area as the project promoter repeatedly failed to involve judiciary in training.

As the outputs of the projects and the assessment of the stakeholders show, **bilateral cooperation** significantly contributes to improvement of the Czech correctional system mainly in terms of introduction of new treatment programmes and methods of work with convicts and released persons.

### **Outcome 1: Enhanced cooperation in the criminal justice and social system**

The planned outcome is addressed by the pre-defined project “*Common Education System – strengthening cooperation in the criminal justice and social system*” (PDP1), which is implemented by the Ministry of Justice. Project implementation was prolonged from July 2023 to April 2024 and thus it is possible to efficiently use project savings for extension of training activities.

The interest in common training is still high mainly among the Prison Service workers and the probation and mediation officers. Compared to assumptions from 2022, the number of trained people (so far almost 2 000) has already exceeded the planned value (1 400). The cooperation has been enhanced mainly among Prison Service and Probation and Mediation Service staff. On the other hand, involvement of judiciary in common training is perceived as quite difficult. The project promoter reports small time capacity and the highly independent position of the judiciary within the justice system as crucial factors. Also the special training for judiciary had to be postponed several times and therefore the planned output, Training related to alternative sentences, has not been fulfilled yet. The project promoter came to a conclusion that the format and time allocation of the training must be adjusted in order to meet the requirements of the judiciary. Adjusted training should take place in spring 2024.

The satisfaction with provided training remains very high with the value 4.6 out of 4.00. The level of cooperation in criminal justice and social system employees remains more or less the same as in previous year with the value 3.6 out of 4. The level of cooperation is assessed half a year after the training, and it is thus affected by both staff fluctuation and the lower number of returned questionnaires due to time gap.

Three bilateral study visits to Norway and Czech Republic took place in 2023 and one was shifted to 2024. Topics included training e.g. presentation of training (prison) centre in KRUS, proven methods of working with convicted persons or dynamic security and risk assessment.

### **Outcome 2: Services for prisoners improved**

The planned outcome is addressed by the predefined project “*Strengthening the rehabilitation of prisoners through treatment*” (PDP2) together with the Small Grant Scheme call “*Support of reintegration of persons conditionally released and released from prison*” (SGS) and Open Call “*Professional care for imprisoned drug users and its continuity after release*” (Open Call).

In 2023, all treatment programmes provided by the Prison Service and non-profit organizations were already fully operational.

Prison Service provided three types of treatment programmes and at the same time the reconstruction and refurbishment of spaces for provision of special programmes in prisons continued. The pilot of the Motivator programme in 4 prisons was successfully finished in 2023. The inmates showed high interest in participating in the programme, which can be proven, among other things, by exceeding the planned value of the indicator of the number of involved inmates (44 out of 32) and led to the decision to implement one more run as part of the project. First run of the Fathers' (Pappa) programme pilot was finished in 4 prisons and the Prison Service issued also an educational book for parents and children. So far, 23 prisoners took part in the programme. The planned target of 32 prisoners is to be fulfilled in 2024 after implementation of the second pilot run. Also all three programmes focused on drug addicts, the substitution treatment, the court ordered compulsory treatment and the in-prison aftercare, were piloted in all 3 prisons during 2023. So far, 60 prisoners have been involved in the programmes and the number may further increase by the end of the project implementation. The media coverage of the new programmes is good.

Mentoring programme, which was introduced by 4 project promoters (NGOs) within the SGS continued. The values of the output "Introduction of services for prisoners in release procedure" show that the programme is very successful and in demand. So far, 530 clients have entered the Mentoring programme and obtained an individual mentoring plan. The difference between the planned (230 clients) and achieved value is caused by the fact that project promoters are able to serve more clients than originally estimated by the PO. This is also thanks to higher number of involved mentors (123 out of planned 30), who are able to cover higher number of regions as well as clients. Project promoters carry out ongoing evaluation of the provided services, the outcomes will be known towards the end of projects' implementation. The project promoters appreciate strengthened cooperation with Prison Service and Probation and Mediation Service.

Professional penitentiary and post-penitentiary case management for drug users within the Open Call continued in 12 prisons. The case management is provided by 6 NGOs under the umbrella of the project promoter, the Association of Providers of Addiction Services. So far, 224 clients entered the programme, completed the entire penitentiary part and signed a written contract with the case manager for participation in the post-penitentiary part. A total of 123 persons are in the post-penitentiary phase of support after release from prison. The project promoter provides regular training and supervision to case managers and continuously evaluates implementation of the case management programme. Towards the end of 2023, the project promoter launched media campaign to spread awareness about the issue of imprisoned drug addicts also among wider public. The campaign has coverage in printed and online media, the radio, Facebook etc. The project promoter also seeks further strengthening of networking with special focus on Prison Service. Representatives of involved NGOs are part of so called advisory boards in prisons and thus have the opportunity to share their views and opinions on prisons' operation.

Cooperation with the donor project partners focused mainly on the transfer of know-how and the assessment of the first outputs of the projects.

### **Outcome 3: Improved access to alternative measures**

The planned outcome is addressed by a pre-defined project "Back to Life" (PDP3) implemented by the Probation and Mediation Service (PMS).

Four Programme centres in the South Bohemia region, Moravia Silesia region, West Bohemia region and North Bohemia region, which had been established within the project, have become an integral part of the PMS in 2023. Their inclusion in the standard structures of PMS is crucial for their sustainability as regards financing and continuous provision of individual and group

standardized resocialization programmes for adults and young adults. The number of their clients steadily grows and the programme centres have started to organise PR activities for public. The fifth centre in Prague, which was established later, was still part of the project and its activity was reported to the PO. Almost 100 clients have been treated in the Prague Programme centre in 2023. The project promoter in cooperation with the experts from the Institute for Criminology and Social Prevention initiated evaluation of Programme centres and the first version of the evaluation report should be available in February/March 2024.

The Probation House in Písek welcomed the first clients at the end of 2022 and during 2023 the maximum capacity of 16 clients was reached. PMS closely cooperates with parole specialists and courts and thereby ensures the efficient use of this new service and also raises awareness among judiciary about this alternative sentence. The Probation House has also established fruitful cooperation with municipality and local NGOs and thus manages to provide work activities and employment for clients.

Bilateral cooperation is perceived as beneficial and functional. In 2023, several bilateral activities focused mainly on exchange of experience with the functioning of probation house and anger management.

### **Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme**

Bilateral activities in 2023 once again confirmed the above-standard quality of cooperation between subjects in the Czech Republic and Norway. Interest in cooperation is clearly shown by both sides, the only limitation sometimes appears in personnel or time capacity of involved entities.

The Cooperation Committee met twice in 2023. In May, a two days meeting was organized in the Czech Republic. It was agreed that representatives of the PDPs would attend the meeting as well. Besides standard formal agenda, the participants visited Café Therapy in Prague, which is run by one of the project partners (SANANIM) of the project selected within the Open Call oriented on drug addicts. The café serves as a training centre for people with prison or addiction history. The visit included also thorough presentation of the project and its interim outputs. The second visit headed to the Probation House in Písek, where the participants could familiarize themselves with the functioning of the house and also talk to the clients and ask about their experience. The second meeting was held online in November, again also with participants from PDPs. Besides presentation about the current status of programme and projects implementation, big discussion was held regarding future perspectives and the use of Bilateral Ambitions after April 2024. Both meetings showed once again that there is an eminent interest in continuing support of the justice sector in future programming period.

Bilateral activities also continued in six projects, primarily in the form of study visits focused on training and exchange of experience. Active cooperation can be proven by the values of related bilateral indicators, in which there was a significant increase in 2023, especially in the number of people involved. A good example of the benefits of partnership and its side effects is one of the mentoring projects implemented by the Prison Spiritual Care in cooperation with the Church of Norway. The partnership was originally focused mainly on the transfer of know-how and experience with mentoring. In the course of the collaboration, however, the project promoter got inspired by the idea of the so-called “silent wards” programme which is implemented in Norwegian prisons. This programme is focused on contemplation, self-knowledge, seeking of forgiveness and change of life attitudes in an environment of solitude and silence. The first “silent ward” was subsequently established in the Pardubice prison.

Bilateral cooperation was further enhanced by implementation of one initiative within Bilateral Ambitions called Round table in the framework of the preparation of the action plan "Yellow ribbon - together we grow to Europe". The initiative was implemented by the Yellow Ribbon NGO. The round table took place in Prague in November 2023 and was attended by representatives of Directorate of Norwegian Correctional Service, the Council of Europe, Czech non-governmental organisations working in the field of penitentiary and post-penitentiary care, representatives of state administration and foreign guests from the Norway grants beneficiary countries. The aim of the initiative was to spread the idea of Yellow Ribbon, represented mainly by the famous Yellow Ribbon Run, and to draft an action plan for further spreading of the idea across Europe.

The Council of Europe (CoE) is actively involved as the International Partner Organisation (IPO). Representative of the CoE took part not only in the Cooperation Committee meetings but also in other activities such as the Yellow Ribbon round table in Prague. CoE supports the idea of Yellow Ribbon and invited the representatives of the Yellow Ribbon NGO to present their project at an online multilateral conference in November 2023. The CoE also organised a visit of Moldovan delegation to the Prison Service and PMS. In 2024, the CoE will host the Cooperation Committee meeting in Strasbourg. CoE is still involved in the activity of three thematic Working Groups under PA 19 on (i) prison and probation improvements through conferences and seminars, (ii) training and development of prison and probation staff and (iii) evaluation of activities and indicators.

## C. MONITORING AND EVALUATION

### 1. Monitorings carried out

Formal project monitoring runs mainly in the IS CEDR. Regular monitoring of all approved projects through six months interim monitoring reports continued as part of the compliance-based and results-based monitoring. Moreover, the Programme Operator is in frequent on-line and face-to-face contact with project promoters regarding project administration, project changes and other issues. The Programme Operator also attends selected events organised by project promoters.

On-the-spot controls of on-going projects were carried out with the assistance of the external contractor, Ernst & Young. The contractor provided also an independent expert in the field of penitentiary and post-penitentiary care who elaborated report on the substantive focus of projects and assessed efficiency of implemented activities. Altogether 5 on-the-spot monitoring visits were realized in 2023. No major findings were identified, minor findings regarding mainly mistakes in accounting have been rectified.

In 2024, mostly final financial controls will be carried out in the second and the third quarter. The monitoring plan for 2024 based on updated risk analysis is enclosed in Annex 5.

### 2. Evaluations carried out

Not applicable, so far no evaluation has been carried out, it is planned in 4<sup>th</sup> quarter 2024. The annex "Evaluation report" is therefore not uploaded.

## D. ANNEXES

1. Results achieved
2. Communication summary
3. Project summary and call details

- 4. Risk management**
- 5. Monitoring plan**
- 6. Evaluation report**
- 7. Agreement conditions**

### Annex 1: Results achieved

Objective: Improved correctional system								
Outcome 1: Enhanced cooperation in the criminal justice and social system								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Common educational system for inter-departmental training related to prison and post-prison care set up</b>	Binary	No	No (APR 2022)	-	-	No	Yes	To be achieved towards the end of the PDP1 after realisation of all training courses. To the final state, one more syllabus remains to be drafted.
<b>Level of cooperation in criminal justice and social system employees</b>	Scale 1-5	N/A	4 (APR 2022)	-	-	3.6	4.00	The level of cooperation remains almost the same. Lower achieved value is caused mainly by fluctuation of staff and lower response to the questionnaires. All participants of training still positively perceive the chance to meet with employees of other institutions during common training.
<b>Level of satisfaction with training services provided within the new</b>	Scale 1-5	N/A	4.48 (APR 2022)	-	-	4.6	4.00	The satisfaction with the training (its



system								quality and content) is generally high.
<b>Output 1.1: Common penitentiary and post penitentiary educational system launched</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Number of participants in inter-departmental trainings.</b>	Cumulative number	0.00	1,537 (IFR 2023)	-	-	1965	1,400.00	In 2023, the training continued at a high intensity. The extension of the project and the savings made it possible to implement more training than originally planned.
<i>Gender</i>								
<i>Female</i>	-	-	825	-	-	1030	-	-
<i>Male</i>	-	-	712	-	-	935	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Framework for common education developed</b>	Binary	No	No (IFR 2023)	-	-	No	Yes	To be achieved towards the end of the PDP1 after finalisation of development of training courses. To the final state, one more syllabus remains to be drafted.
<b>Number of inter-departmental training courses developed</b>	Cumulative number	0.00	4 (IFR 2023)	-	-	4	7.00	Finalisation of remaining courses was postponed to 2024.
<b>Number of stakeholders involved in</b>	Cumulative	0.00	8 (IFR 2023)	-	-	8	15.00	In 2023, there was

networking	number							no increase in the number of involved entities.
<b>Output 1.2: Training related to alternative sentences carried out</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Number of judiciary staff trained in application of alternative sentences</b>	Cumulative number	0.00	0 (IFR 2023)	-	-	0	80.00	The project promoter faces problems with realisation of the training and it has been repeatedly postponed. The main reason is insufficient number of participants. The course is a one-week course which seems problematic considering the heavy workload of judges and prosecutors. Therefore, the schedule of the course shall be adjusted.
<i>Gender</i>								
<i>Female</i>	-	-	0	-	-	-	-	-
<i>Male</i>	-	-	0	-	-	-	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Outcome 2: Services for prisoners improved</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement	Achievements until end of December 2023			Target value	Comment

			value	Numerator	Denominator	Achievement value		
<b>Percentage of prisoners having access to new services</b>	Percentage	N/A	-	0	0	-	3.00 %	To be achieved towards the end of the project in 2024.
<b>Level of satisfaction of prisoners and ex-prisoners with the new services</b>	Scale 1-5	N/A	-	-	-	1	4.00	To be evaluated towards the end of the project in 2024.
<b>Output 2.1: Reintegration/ Motivation programmes for criminal offenders piloted</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Fathers´ programme piloted</b>	Binary	No	No (IFR 2023)	-	-	No	Yes	The 1 <sup>st</sup> run of the pilot programme was successfully finished in 2023, the indicator will be achieved after finalisation of the 2 <sup>nd</sup> run in 2024.
<b>Number of prisoners undergoing Fathers´ programme</b>	Cumulative number	0.00	23 (IFR 2023)	-	-	23	32.00	The achieved value indicates number of prisoners who entered 1 <sup>st</sup> run of the pilot programme. The number will grow in connection with the 2 <sup>nd</sup> run.
<b>“Motivation programme” piloted</b>	Binary	No	No (IFR 2023)	-	-	Yes	Yes	The pilot programme was successfully finished and the final reports were issued.

Number of prisoners undergoing pilot run of "Motivation programme"	Cumulative number	0.00	22 (IFR 2023)	-	-	44	32.00	The number of prisoners entering the pilot programme was higher than expected due to great interest in participating in the program. The project promoter therefore decided to run the programme one more time within the project implementation.
<b>Output 2.2: Treatment programmes for vulnerable groups (drug addicts) developed</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of prisoners treated within the new service (psycho-social treatment, case management) provided by NGOs	Cumulative number	0.00	92 (IFR 2023)	-	-	224	150.00	The indicator represents number of clients who completed the entire penitentiary part of the program and signed a written contract with the case manager for participation in the post-penitentiary part. The difference between the planned and achieved value is caused by the fact that the project

								promoter and his partners are able to serve more clients than originally estimated by the PO.
<i>Gender</i>								
<i>Female</i>	-	-	0	-	-	0	-	-
<i>Male</i>	-	-	92	-	-	224	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Number of staff members dealing with drug addicts within the new developed medical programmes trained</b>	Cumulative number	0.00	14 (IFR 2023)	-	-	63	30.00	Indicator is connected to number of prison service staff trained to work with drug addicts. The achieved value is higher due to high interest in training of doctors and the health care staff in addictology.
<i>Gender</i>								
<i>Female</i>	-	-	7	-	-	43	-	-
<i>Male</i>	-	-	7	-	-	20	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Integrated medical programmes for drug addicts developed and piloted</b>	Cumulative number	0.00	0 (IFR 2023)	-	-	0	3.00	Pilot stage of all three programmes started, none of them has been finished in 2023.
<b>Number of prisoners (drug addicts) undergoing pilot run of integrated medical programmes</b>	Cumulative number	0.00	37 (IFR 2023)	-	-	60	46.00	Pilot stage of all three programmes provided by the Prison Service started. The

								achieved value correspond to the number of prisoners entering the programme. The higher achieved value is due to great interest in participating in the programmes.
<b>Treatment services for drug addiction provided by NGOs</b>	Binary	No	No (IFR 2023)	-	-	-	Yes	To be achieved towards the end of the project after evaluation of the provided services.
<b>Output 2.3: Improved facilities for treatment of prisoners</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Number of prisons equipped and renovated to provide treatment</b>	Cumulative number	0	0 (IFR 2023)	-	-	0	7	The original plan envisaged 11 equipped and renovated prisons, but due to problems with staffing, the programmes for drug addicts was moved from the Rýnovice Prison to the Opava Prison which had already been on the list of renovated prisons. The fulfilment of the indicator is delayed because the project

								promoter used savings for further renovation and equipping of the premises.
<b>Output 2.4: Introduction of services for prisoners in release procedure</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Number of prisoners supported by the mentoring services</b>	Cumulative number	0.00	346 (IFR 2023)	-	-	530	230.00	The indicator is being achieved through SGS call. The indicator represents number of prisoners who entered the mentoring programme and obtained an individual mentoring plan. The difference between the planned and achieved value is caused by the fact that project promoters are able to serve more clients than originally estimated by the PO.
<i>Gender</i>								
<i>Female</i>	-	-	47	-	-	64	-	-
<i>Male</i>	-	-	299	-	-	466	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-

<b>Number of mentors for post penitentiary care trained</b>	Cumulative number	0.00	117 (IFR 2023)	-	-	123	30.00	The indicator is being achieved through SGS call. The difference between the planned and achieved value is caused by the fact that more mentors have been involved within 4 projects to ensure good quality services and to cover all regions of the Czech Republic.
<i>Gender</i>								
<i>Female</i>	-	-	69	-	-	73	-	-
<i>Male</i>	-	-	48	-	-	50	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Mentoring services provided by NGO's</b>	Binary	No	No (IFR 2023)	-	-	No	Yes	The indicator will be fulfilled after completion of work with clients, evaluation of the mentoring services and possible updating of methodologies in 2024.
<b>Outcome 3: Improved access to alternative measures</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
<b>Probation Houses used as a new</b>	Binary	No	No (APR	-	-	No	Yes	The reconstruction



measure to enforcement of alternatives to imprisonment			2022)					of the probation house was finished in 2022. The indicator shall be achieved after finalisation of a pilot operation in 2024.
Programme Centres used as a new measure to enforcement of alternatives to imprisonment	Binary	No	No (APR 2022)	-	-	Yes	Yes	5 programme centres finished pilot operation and became a standard part of the Probation and Mediation Service structure.
<b>Output 3.1: Capacity for alternative sentencing and conditional release developed</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of probation houses piloted	Cumulative number	0.00	1 (APR 2022)	-	-	1	1.00	The probation house was put into operation at the end of 2022.
Number of persons receiving conditional release with the obligation to stay in a probation house	Cumulative number	0.00	0 (APR 2022)	-	-	17	40.00	The target value was decreased to 30 due to shortening of time of pilot operation of the house from 2 to 1.5 years. Clients are accepted continuously from the end of 2022
Number of programme centres piloted	Cumulative number	0.00	5 (APR 2022)	-	-	5	4.00	The number of pilot centres was

								increased, a new centre in Prague was opened in January 2022.
<b>Output 3.2: Probation houses established</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of probation houses reconstructed and equipped	Cumulative number	0	1 (IFR 2023)	-	-	1	1	The reconstruction and equipping of the probation house was finished in November 2022.
<b>Output 3.3: Awareness Raising for Judiciary and wider public</b>								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of distributed printed leaflets to representatives of judiciary and wider public	Cumulative number	0.00	3,800 (IFR 2023)	-	-	3 800	10,000.00	Due to pandemic situation, the distribution of information was handled electronically. It is therefore possible that the indicator related to the printed version of the leaflets will not be achieved. However, another set of leaflets about the Probation house shall be printed by the end

								of project implementation
Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Level of satisfaction with the partnership	Scale 1-7	5.85, Survey carried out on behalf of the FMO	-	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-
Level of trust between cooperating entities in Beneficiary States and Donor States	Scale 1-7	5.87, Survey carried out on behalf of the FMO	-	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-
Share of cooperating organisations that apply the knowledge acquired from bilateral partnership	Percentage	N/A, 0	-	-	-	-	50.00 %, Target is minimum 50 %	-
Bilateral Output 1: Cooperation between DS and BS entities facilitated								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of participants from Beneficiary States in exchanges	Cumulative number	0	45 (IFR 2023)	-	-	76	123	Includes participants from PDP1, PDP2, PDP3 and two

								projects selected in SGS call. The target value might not be reached as it was based on the assumptions of the PO on the number of potential participants in SGS and Open Call.
<i>Donor State</i>								
<i>Norway</i>	-	-	45	-	-	76	-	-
<i>Iceland</i>	-	-	0	-	-	-	-	-
<i>Liechtenstein</i>	-	-	0	-	-	-	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<i>Gender</i>								
<i>Female</i>	-	-	21	-	-	44	-	-
<i>Male</i>	-	-	24	-	-	32	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<i>Type of exchange</i>								
<i>Online</i>	-	-	0	-	-	-	-	-
<i>Physical</i>	-	-	45	-	-	76	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Number of participants from Donor States in exchanges</b>	Cumulative number	0	23 (IFR 2023)	-	-	37	81	Includes participants from PDP1, PDP3 and one project selected in SGS call. The target value might not be reached as it was based on the assumptions of the PO on the number of potential

								participants in SGS and Open Call.
<i>Donor State</i>								
<i>Norway</i>	-	-	23	-	-	37	-	
<i>Iceland</i>	-	-	0	-	-	-	-	-
<i>Liechtenstein</i>	-	-	0	-	-	-	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<i>Gender</i>								
<i>Female</i>	-	-	9	-	-	18	-	-
<i>Male</i>	-	-	14	-	-	19	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<i>Type of exchange</i>								
<i>Online</i>	-	-	2	-	-	4	-	-
<i>Physical</i>	-	-	21	-	-	33	-	-
<i>Not specified</i>	-	-	0	-	-	-	-	-
<b>Number of training courses co-organised by donor and beneficiary state entities</b>	Cumulative number	0.00	7 (IFR 2023)	-	-	9	15.00	Includes training courses organised within PDP1, PDP2 and two projects selected in SGS call. The target value might not be reached as it was based on the assumptions of the PO on the number of potential trainings in SGS and Open Call.
<b>Number of project involving cooperation with a donor project partner</b>	Cumulative number	0	6 (IFR 2023)	-	-	6	5	Altogether 6 out of 8 projects are implemented in partnership, 3 PDPs and 3

								projects from open calls.
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## Annex 2: Communication summary

### 1. Best projects

CZ-JUSTICE-0008 (Providing drug-addict prisoners with systematic and continual care while serving and beyond discharge)

The project is implemented by an umbrella organisation, the Association of Providers of Addiction Services, in cooperation with 6 NGOs, which have a long time and thorough experience with provision of services to prisoners, released prisoners and drug addicts. For the purpose of provision of the case management programme, a unified methodology was developed. The potential of all partners was used during its preparation, continuous evaluation and updating. At the same time, a uniform system allows to ensure the same quality and approach to clients across the country. This approach is in contrast to the projects supported under SGS, where four entities implement the mentoring program, but each according to its own methodology. As we learned from the on-site monitoring visits, unification of the approach and applied methods, as well as coordinated cooperation of the project promoters under one umbrella, could further enhance the quality and efficiency of the outputs.

### 2. Visibility of the Grants and the Donors

#### 1. Campaign #OurStories – Czech

- Following the FMO's #OurStories campaign
- 1 project, 1 interview, 1 movie
- digital clv advertising on metro platforms in Prague – during September
- Social media: Stories, reels, YouTube, web article

„VOL Mentorink“ project

- [Video/article: #OurStories: Mentorink usnadňuje odsouzeným návrat do světa bez mříží | 2023 | Ministerstvo financí ČR - EHP a Norské fondy \(eeagrants.cz\)](#)

#### 2. Social Media (FB, IG, Twitter) - The PO also continuously publishes relevant information within the programme on social media such as Facebook, Instagram and newly on Twitter.

- New graphics
- Posts, Stories, Reels
- Reposting
- Reels (visit/invitation to project events)

During November and December, the PO organized a Social media campaign called “Christmas with the EEA and Norway Grants” where the PO informed about project’s Christmas events.

3. **Website eeagrants.cz** - The Programme Operator provides all relevant information regarding the Justice programme on the website (eeagrants.cz), both in the Czech and English language. The contact details as well as all important links are also included on the website. During the year 2023, a total 3 project stories were published on the PO's website. The projects summary are continuously updated with projects web pages and actual photos of the realization of projects.

#### 4. Activities

- **Day of Europe** (May) – Prague
- **Prague Pride Festival** (August) – Prague
- **Open Day at Ministry of Finance** (September 28)

2b – 4 project stories were published on the website [www.eeagrants.cz](http://www.eeagrants.cz) in Czech language.

### 3. Media coverage

- VOL Mentoring, [#OurStories VOL Mentoring - YouTube](#)
- YRR: [Do běhu Proti předsudkům se zapojí špičky evropské justice - Svět práva - Advokátní deník \(advokatnidenik.cz\)](#)
- Back to life [Nejkritičtější po propuštění z vězení bývá první půlrok, říká Andrea Matoušková - Deník.cz \(denik.cz\)](#)
- [Písecký probační dům pro muže v podmínce budou brzy opouštět první klienti \(Jižní Čechy teď - jcted.cz\)](#)
- Providing drug-addict prisoners with systematic and continual care while serving and beyond discharge - [Za mřížemi jsou tisíce závislých. Z kolotoče drog pomohou sociální pracovníci \(denik.cz\) + Práce za mřížemi: Jak nová kampaň pomáhá lidem se závislostí ve věznicích začít nový život \(Romea.cz\)](#)

### 4. Website and social media

Link to programme website	Total number of page views in the reporting year
<a href="http://www.norskefondy.cz/spravedlnost">www.norskefondy.cz/spravedlnost</a>	1 114



	Applicable	Link or account handle	Number of posts published in the reporting year	Number of followers
Facebook	yes	<a href="https://www.facebook.com/EHPaNF">https://www.facebook.com/EHPaNF</a>	39 (posts and stories)	2 400
Twitter	yes	<a href="https://twitter.com/EHPaNF">https://twitter.com/EHPaNF</a>	2	143
Instagram	yes	<a href="https://www.instagram.com/fondyehpanorska/">https://www.instagram.com/fondyehpanorska/</a>	29 (posts and stories)	358
wLinkedIn	no			
Snapchat	no			
TikTok	no			
Other	no			

## 5. Visuals

VOL Mentoring [All assets - EEA & Norway Grants media library \(eealibrary.org\)](#)

## Annex 3: Project summary and call details

### 1. Project summary

	Number	Total Grant	Amount budgeted to dpps (estimate)
<b>Total number of projects contracted</b>	8	€ 6,349,310	€ 249,570
<b>Number of pre-defined projects contracted</b>	3	€ 4,662,000	€ 247,306
<b>Number of projects with a donor project partner</b>	6	€ 5,260,328	€ 249,570
Number of projects with a donor project partner Norway	6	€ 5,260,328	€ 249,570
Number of projects with a donor project partner Iceland	0	€ 0	€ 0
Number of projects with a donor project partner Liechtenstein	0	€ 0	€ 0

### 2. Call details

Call title	Outcome(s)	Call amount	Submission deadline	Number of applications received	Grant amount applied for	Grant demand %	Number of applications approved for funding	Grant amount awarded	Number of projects contracted	Amount contracted
Professional care for imprisoned drug users and its continuity after release	Outcome 2	€ 899,275	31/05/2021	2	€ 1,356,070	150.80 %	1	€ 898,794	1	€ 898,794
Support of reintegration of persons conditionally released and released from prison	Outcome 2	€ 791,667	24/03/2021	8	€ 1,518,533	191.81 %	4	€ 788,516	4	€ 788,516

#### Annex 4: Risk management

Risk description	Likelihood (1-4)	Consequence (1-4)	Risk score	Planned response in 2024
Insufficient participation rate in courses / programmes due to low interest of potential participants in undergoing courses / programmes (PDP1, PDP2, PDP3, Open Call)	1 low	4 high	2.00	Observation and monitoring of situation within monitoring reports and on-site showed that the likelihood of the risk is very low, as there is generally high interest in training/programmes and number of trained persons exceeded planned values in several cases (see Annex 1). However, the risk is still relevant for PDP1 and the indicator <b>Number of judiciary staff trained in application of alternative sentences</b> as the project promoter has repeatedly failed to conclude a contract for provision of the related training. Mitigation measures include precise planning of activities, proper and timely promotion of activities using appropriate methods according to the target group.
Lack of experienced professionals and lecturers to provide training (PDP1, PDP2, PDP3)	1 low	3 medium high	2.00	Observation and monitoring of situation within monitoring reports and on-site showed that the likelihood of the risk is generally low and in 2023. Mitigation measures include good HR management in the case of changes within the teams, precisely set up ToRs, timely search for professionals and lecturers and positive motivation to be involved in projects.
Insufficient time / personnel capacity of stakeholders to take active role in bilateral partnerships within projects	1 low	4 high	2.00	Observation and monitoring of situation within monitoring reports and on-site showed that the likelihood of the risk is low. In 2023, bilateral cooperation continued without complications and was even extended in several projects using the savings. Mitigation measures include proper

				communication among stakeholders and realistic planning.
Delay of bilateral activities and key activities due to the restriction and safety measurements to stop spreading of COVID-19 (PDP1, PDP2, PDP3, OC, SGS)	2 medium low	4 high	2.83	This risk is not applicable, all projects managed to catch up with the delays caused by the pandemic situation. Three projects which should have been completed earlier were extended till April 2024.
Insufficient monitoring, measurement and communication of results leading to reporting inadequate value of indicators or communicating inappropriate information to public (PO and project level)	1 low	3 medium high	1.73	Observation and monitoring of situation within monitoring reports and on-site showed that the likelihood of the risk is low. Mitigation measures include continuous support to project promoters regarding reporting and communication of results, assessment of compliance of activities with the logic of the Results Framework and programme goals and objectives, communication and promotion, of project activities and results (PO and project level).
Lack of personal capacity to administrate and professionally manage the programme / project	1 low	3 medium high	1.73	Observation and monitoring of situation within monitoring reports and on-site showed that the likelihood of the risk is low. Mitigation measures include encouragement of all stakeholders to assure sufficient staffing and training of the programme/project managers, proper motivation measures, clear division of roles and assignment of tasks.
<b>Overall risk of not absorbing most financing and achieving most targets (1-4):</b>				

### Annex 5: Monitoring plan

Continuous monitoring based on interim monitoring reports has been carried out by the Programme Operator for all approved projects (as listed in Annex 3) every 6 months. The report includes substantive part - results based monitoring (mainly information on project development, achieved results, changes, potential risks) and financial part - compliance based monitoring (list of expenditures, accounting documents).

The table below provides information on the on-the-spot monitoring visits/final financial controls. Taking into consideration current status of projects' approval, only general information to each open call is provided. Please note that the Programme Operator is ready to carry out the monitoring visits and financial control online if the situation does not allow to control directly on the spot.

Project no.	Project name	Monitoring action	Planned timing: Q1, Q2, Q3, Q4	Criteria for monitoring (especially for on-site visits) including risk issue with the project (if applicable)	Comments
<b>CZ-JUSTICE-0001</b>	<b>Common Education System – strengthening cooperation in the criminal justice and social system</b>	Final financial control (using also audit procedures) – to compare reality with the information provided in final monitoring report – achieved results, post-completion obligations (if applicable), compliance check of expenses on accounting documents, public procurement check	2Q/3Q 2024	Status of project completion (completed project), pre-defined project	To be carried out by Programme Operator with an assistance of the external contractor.
<b>CZ-JUSTICE-0002</b>	<b>Strengthening the rehabilitation of prisoners through treatment</b>	Final financial control (using also audit procedures) – to compare reality with the information provided in final monitoring report – achieved results, post-completion obligations (if applicable), compliance check of expenses on accounting documents,	2Q/3Q 2024	Status of project completion (completed project), pre-defined project	To be carried out by Programme Operator with an assistance of the external contractor.

		public procurement check			
<b>CZ-JUSTICE-0003</b>	<b>Back to Life</b>	Final financial control (using also audit procedures) – to compare reality with the information provided in final monitoring report – achieved results, post-completion obligations (if applicable), compliance check of expenses on accounting documents, public procurement check	2Q/3Q 2024	Status of project completion (completed project), pre-defined project	To be carried out by Programme Operator with an assistance of the external contractor.
<b>CZ-JUSTICE-0004</b>	<b>With a Mentor through Rubikon: Implementation of the Mentoring Program</b>	Regular on-the-spot monitoring visit – to compare reality with the information provided in monitoring reports, check of achieved results, compliance check (sample of accounting documents), determination of potential risks, includes follow-up actions (discussion of conclusion, remedial actions)	Q1/2024	Status of project completion and specific risks identified in risk analysis.	To be carried out by Programme Operator with an assistance of the external contractor.

## Annex 6: Evaluation report

*Not Applicable*

## Annex 7: Agreement conditions

Description	Type	Tracking	Fulfilled	Date of fulfilment	Description of measures taken
1.The National Focal Point shall ensure that the Programme Operator ensures that an ex ante control of public procurement procedures and documentation carried out for the pre-defined projects under section 5.1 of Annex II to the Programme Agreement, is carried out by a competent independent entity, other than the respective project promoter.	General	Continuously tracking	N/A		We confirm that an ex ante control of public procurement procedures and documentation for the pre-defined project under section 5.1 of Annex II to the Programme Agreement, is continuously carried out by the Programme Operator.
2.The maximum level of funding available from the total eligible expenditure of the programme for infrastructure (hard measures) shall be 30%.	General	Continuously tracking	N/A		We confirm, that the Programme Operator continuously monitors the level of funding used for infrastructure within PDP2 and PDP3 via IS CEDR which ensures that budgets cannot exceed this 30 % in hard measures. Every amendment to the project is approved taking into account the condition set in the Programme Agreement.
3.For pre-defined project no. 1) under Section 5.1 of Annex II to the Programme Agreement, the National Focal Point shall ensure that the Programme Operator ensures that the appraisal foreseen in Article 6.5.3 of the Regulation is externalised and carried out by a legal entity independent of and unrelated to the Programme Operator and Programme Partner.	General	One-time fulfilment	Yes	15/04/2020	N/A
4.The National Focal Point's responsibilities regarding continuous structured risk assessment described in Article 5.3.3 of the	General	One-time fulfilment	Yes	18/08/2020	N/A



<p>Regulation, and the regular monitoring of the Programme described in Article 5.3.4 of the Regulation shall be externalised and be carried out by a legal entity independent of and unrelated to the National Focal Point as further described in the description of the management and control systems in accordance with Article 5.7.1 of the Regulation. The National Focal Point shall inform the NMFA on the selection of the entity. The methodology followed by this entity shall be developed in cooperation with the National Focal Point. The methodology shall be submitted to the NMFA for review.</p>					
<p>5.The National Focal Point shall ensure that the Programme Operator ensures that Project Promoters:</p> <ul style="list-style-type: none"> <li>• Keep any buildings purchased, constructed, renovated or reconstructed under the project in their ownership for a period of at least 5 years following the completion of the project and continue to use such buildings for the benefit of the overall objectives of the project for the same period;</li> <li>• Keep any buildings purchased, constructed, renovated or reconstructed under the project properly insured against losses such as fire, theft and other normally insurable incidents both during</li> </ul>	<p>General</p>	<p>Continuously tracking</p>	<p>N/A</p>		<p>We confirm that the conditions are stated by Programme Operator in relevant project contracts and are continuously monitored.</p>

<p>project implementation and for at least 5 years following the completion of the project; and</p> <ul style="list-style-type: none"> <li>• Set aside appropriate resources for the maintenance of any buildings purchased, constructed, renovated or reconstructed under the project for at least 5 years following the completion of the project. The specific means for implementation of this obligation shall be specified in the project contract.</li> </ul>					
<p>1. Prior to disbursing the first payment to the programme, the National Focal Point shall submit to the NMFA the detailed description of the management and control systems of the Programme Operator in English in accordance with paragraph 4 of Article 5.7 of the Regulation.</p>	<p>Pre-payment</p>	<p>One-time fulfilment</p>	<p>Yes</p>	<p>20/11/2019</p>	<p>N/A</p>